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January 7, 2004

Confirmation No. 1300
Serial No. 09/702,224
Filed: 10/31/00
Inventor: Karl Wilmer Scholtz et al.
Title: DIALOGUE FLOW INTERPRETER DEVELOPMENT
TOOL
Attorney File No.: TN 222/USYS-0083

Mail Stop Non-Fee Amendment
Assistant Commissioner for Patents
U.S. Patent and Trademark Office
P.O. Box 1450
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2nd AMENDMENT

This is in response to the Official Communication dated 10/03/03, rejecting all 11 claims based in section 103(a) on the Comerford et al., patent reference. A one-month extension of time is hereby applied for.

Please consider this a request for said extension of time and please charge Deposit Account No. 19-3790 for said request.

A listing of the claims as Amended follows on the next page: